



Hassle-Free Home Repairs

A better claims experience for your clients

Openly's Managed Repair Program (MRP) takes the hassle out of home restoration after a covered loss, giving your clients fast, reliable access to a network of top-tier, vetted professionals. From emergency services to full-scale repairs, the program is designed to streamline the claims process and help you deliver a smoother, more satisfying experience for clients.

Expert solutions include:

- Water mitigation
- Property restoration
- Textiles restoration
- Contents repair & restoration
- Electronics repair
- Tree removal



THE MANAGED REPAIR PROGRAM ADVANTAGE:



Reduced claims costs

On average, Openly's Managed Repair Program **reduces water mitigation claim settlements by 31%**¹, helping to drive down agency loss ratio and increase profit share.



Faster claim resolution

Our network of **pre-vetted, qualified repair professionals** gets homes back to pre-loss condition quickly, minimizing client disruption and speeding up the claims process.



Peace of mind with expertise

Our **certified, licensed, and insured MRP partners** deliver top-quality work, with most offering **warranties of up to 5 years on repairs.**² You can feel confident your clients are in good hands.



Higher customer satisfaction

Our program boasts a **25% higher NPS** when clients use Openly repair partners.³ This translates to happier clients and stronger retention rates for your agency.

Contact your Agency Success Manager to learn more about Openly's Managed Repair Program and how it can benefit your agency and clients.

¹ Source: Openly Claims, 2025.

² MRP partners may not be available in all areas. Warranty details vary and some restrictions may apply. Contact the MRP partner for specific warranty information. ³ Source: Openly NPS Survey, 2025.